

ibi systems iris

# Installation Update

## 21/R2

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Intern | Internal



systems

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## 1 Introduction

This document describes the process of updating the software *ibi systems iris 21/R2*. Alongside this document, the update ZIP package contains the following folder structure:

- Application\
- Database\ (optional, if there are any customer specific database scripts)

## 2 Prerequisites

Only the *iris* version **20/R1** or **higher** can be updated to **21/R2** with the current installation package.

Hint: As of *iris* version **21/R2**, only MSSQL Server databases version 2012 or higher are supported. MSSQL Server 2008 and 2008 R2 databases can no longer be updated with this update.

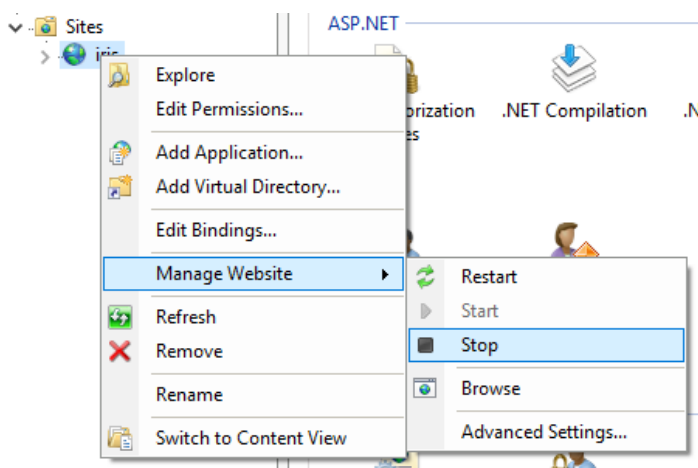
## 3 Preparation

**Important:** Back up the following items before installing the update:

- Database
- Website folder (e.g. C:\inetpub\wwwroot\iris)
- iris files (e.g. D:\iris)

Please check the subfolder *Queue* in your iris files (e.g. D:\iris\Queue) for existing JSON files. Continue with the installation when all files were processed and deleted by the application.

Next, the current iris website must be stopped. With a right click on the corresponding website, shown in *IIS Manager*, the context menu will appear. With the option *Manage Website* and *Stop*, the website will be stopped immediately:



## 4 Configuration Files

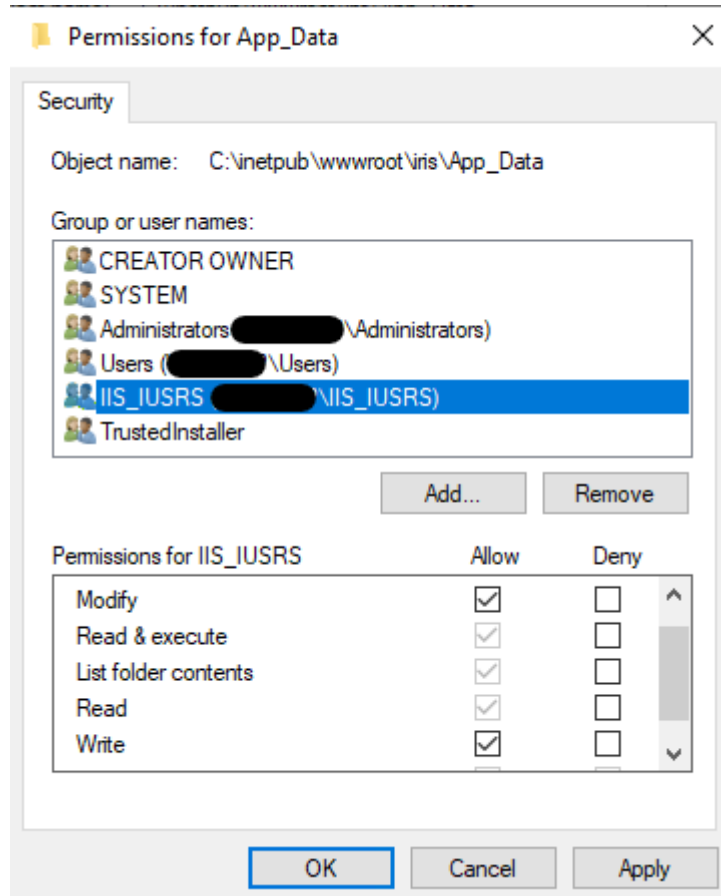
When individual amendments to any configuration files are necessary, these amendments must be completed in the application's sub folder *Config*: i.e. Database connection string in *ConnectionStrings.config*.

## 5 Application Files

Delete the current content of the program folder for the *iris* IIS website: i.e. C:\inetpub\wwwroot\grcsuitewebsite. When empty, copy the new *iris* website application files into the *iris* website folder from the installation package folder *Application*.

To be able to use the new automatic update feature for reports and dashboard layouts, the user behind *iris* website's application pool (default: user group *IIS\_USERS*) requires "Write" and "Modify" permissions for the folder *App\_Data* in the *iris* application files.

The permissions can be set as usual using Windows Explorer:



## 6 Database update and final steps

Once the application files have been replaced, restart the website in *IIS Manager*. Navigate to the following URL in your browser to execute or download the database update script:

<https://server.your-domain.de/Admin/SoftwareUpdate/Install>

The application redirects you to the right page depending on your configuration. Follow the instructions on the screen to finish the update.